

Professional Development Courses

ProKnowledge, LLC

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Culture and Compliance

- Creating a Respectful Workplace
- The Diversity Puzzle at Work
- Harassment Prevention in the Workplace
- Navigating the Multi-Generational Workplace
- The Wave of Change

Staff Development

- And Now Presenting... YOU!
- Brand YOU
- Business Writing Workshop
- Communicating for Success
- Engaging and Retaining Customers
- Exploring Your Emotional Intelligence (EQ)
- Facilitation Skills for Productive Meetings
- Organizing Time, Tasks & Projects
- Project Management Basics
- Resolving Conflict in the Workplace
- Writing with Clarity (Writing Professionals)

Management and Leadership

- The Art of Delegation
- Emotional Intelligence for Leaders
- Interviewing Essentials for Managers
- Managing the Wave of Change
- Managing the Multi-Generational Workplace
- Managing Staff Performance
- Motivating Today's Team
- Performance Appraisals that Matter
- Supervisor Boot Camp (2-day)
- Supervisor Boot Camp 2.0 (1-day)

DiSC

- Everything DiSC Management
- Everything DiSC Workplace
- Welcome to DiSC

Speaking engagements

- Conferences, annual meetings & retreats

Coaching and Consulting

- Working with you or your team one-on-one to achieve the results and behavior changes that you are looking for